

TERMS AND CONDITIONS

When you book a course with Teach U, whether directly or via an agency, you accept our terms and conditions of sale and commit yourself to attending all classes and respecting the platform's internal rules and regulations.

1) Deposit and Payment

A deposit of 15% of the total course price (minimum 150€) and 50€ (administrative fee) must be paid to secure your enrolment. The balance must be then paid in full 14 days prior to the course start date. Payment must include all bank transfer charges.

2) Confirmation: Courses will only be confirmed after we have received payment.

3) Cancellation / Refunds: If for any reason (including visa refusal) you cancel your studies we will issue a refund excluding the first deposit plus the administrative fee of the course price.

4) Insurance: No insurance coverage is provided by the platform. Students are strongly recommended to take out appropriate insurance to cover: cancellation loss of personal belongings illness and personal accident.

5) Material: All necessary material is included in the enrolment fee. Any other material (grammar books, dictionaries etc) may be purchased separately.

6) Minimum Number of Students (group courses): If all students are not enrolled by the deadline, the course will be postponed or students can change courses.

7) Image use: Photos of students taken during lessons, activities or excursions may be used by Teach U in its promotional material (brochures, websites, catalogues, etc.) unless the student or his/her parents state otherwise. This refusal must be made in writing when booking the course.

8) Complaints of any kind must be addressed to Teach U directly and immediately. No consideration can be given to complaints received after the course has ended.